

Cisco Meraki Canada Region FAQ

What is Cisco Meraki Canada Region?

Cisco Meraki Canada Region addresses the demand for data sovereignty. It is supported exclusively by data centers that are located within Canada and addresses the needs of organizations that require regulatory compliance in Canada.

How does Meraki ensure that customer network data stays in Canada?

Canada Region's out-of-band architecture ensures only management information, and not network traffic, passes through Canada Region data centers. The architecture also enables customers to realize all the advantages cloud management offers, including centralized visibility and control, unified management of wireless and wired networks, and reduced operational expenses.

Are there any differences to the Meraki dashboard in Canada Region?

The Cisco Meraki Canada Region dashboard is functionally equivalent to the existing dashboard available in the U.S. today-no changes to licensing or quoting. In addition, the same Meraki support staff is available across the globe.

Can I migrate my existing org into Canada Region?

No, orgs and networks will need to be rebuilt in Canada Region.

Which products are supported in Canada Region?

Cisco Meraki Canada Region is currently released in limited availability. During this period, the products and license tiers supported are:

- Cisco Meraki MR wireless access points with an Enterprise license, recommend firmware version 28.1 or higher
- Cisco Meraki MS switches with an Enterprise license, recommend firmware version 15.1 or higher
- Cisco Meraki MX Security and SD-WAN appliances with an Enterprise license, recommend firmware version 16.4 or higher
- Cisco Meraki MV smart cameras
- Cisco Meraki MT sensors

For a list of Cisco Meraki Canada Region SKUs, see our [SKU list](#).

How can I order Cisco Meraki Canada Region products?

The quoting and ordering processes for Cisco Meraki Canada Region will remain unchanged from how you purchase Meraki today. For additional details, please visit our Cisco Meraki Canada Region [Ordering Guide](#).

How can I claim orders or devices in Canada Region?

Cisco Meraki products that are intended for network deployments in Canada must be claimed in the Cisco Meraki Canada Region. Please make sure you log on to the Canada Region dashboard at <https://dashboard.meraki.ca> to claim your orders and devices.



Where can I learn more?

Additional information can be found on the Cisco Meraki Canada Region [documentation page](#).

Who should I contact with questions?

If you are a Cisco customer, contact your Cisco account manager.

If you are not currently a Cisco customer, you can request more information [here](#).