

STATE & LOCAL GOVERNMENT SOLUTION GUIDE

# An Intelligent Platform to Connect Your Community

Meet the demands of a modern government.



# Deliver better civil services to transform community experiences

Governments are built on fulfilling the needs of their constituents through a variety of services that create a foundation for secure, connected communities.

However, disruptions to the workplace, increased cybersecurity and physical security concerns, and economic, educational, and social inequalities have made it increasingly difficult to deliver on these needs.

**Governments need to adapt to a hybrid way of working or risk employees and constituents feeling disconnected.**

IT departments supporting government agencies are now critical partners in identifying, modernizing, and using technology to improve quality of life for residents, attracting and retaining local businesses, and transforming government workforces.



# An intuitive, intelligent, innovative platform

The extensible platform technology from Cisco Meraki helps government IT departments build a foundation for IT modernization, simplify network operations, and create connected communities—all while securing the data, systems, and digital services constituents need.

With the Meraki platform, local governments can:



**Modernize connectivity**



**Support a modern workforce**



**Unite digital and  
physical security**



**Promote sustainability  
and cost reduction**



## Modernize connectivity

From the corridors of city hall or your local library to transit systems or remote power stations, ensuring connectivity for employees, government IoT devices, and constituents is essential. Utilize high-powered hardware such as Wi-Fi 6 access points, SD-WAN capabilities, and cellular-enabled gateways to easily deploy, manage, and troubleshoot your network from a central cloud-managed dashboard while providing valuable insights and services for your communities.



## Support a modern workforce

Today's workforce requires a new level of technology support when it comes to recruiting, onboarding, and retaining talent. With tools like automation, zero-touch provisioning, and edge security, IT departments can modernize, reduce network management complexity, and give employees workplace flexibility.



## Promote sustainability and cost reduction

Help address regulatory, employee, and constituent demands while driving cost-savings and energy efficiency. With a cloud platform, you can apply technologies such as PoE scheduling, occupancy-based and HVAC automation, and IoT-enabled environmental monitoring. Couple these solutions with remote management and zero-touch deployment to proactively manage and automate environments—which can lead to cost reductions and fewer resources being consumed.



## Unite digital and physical security

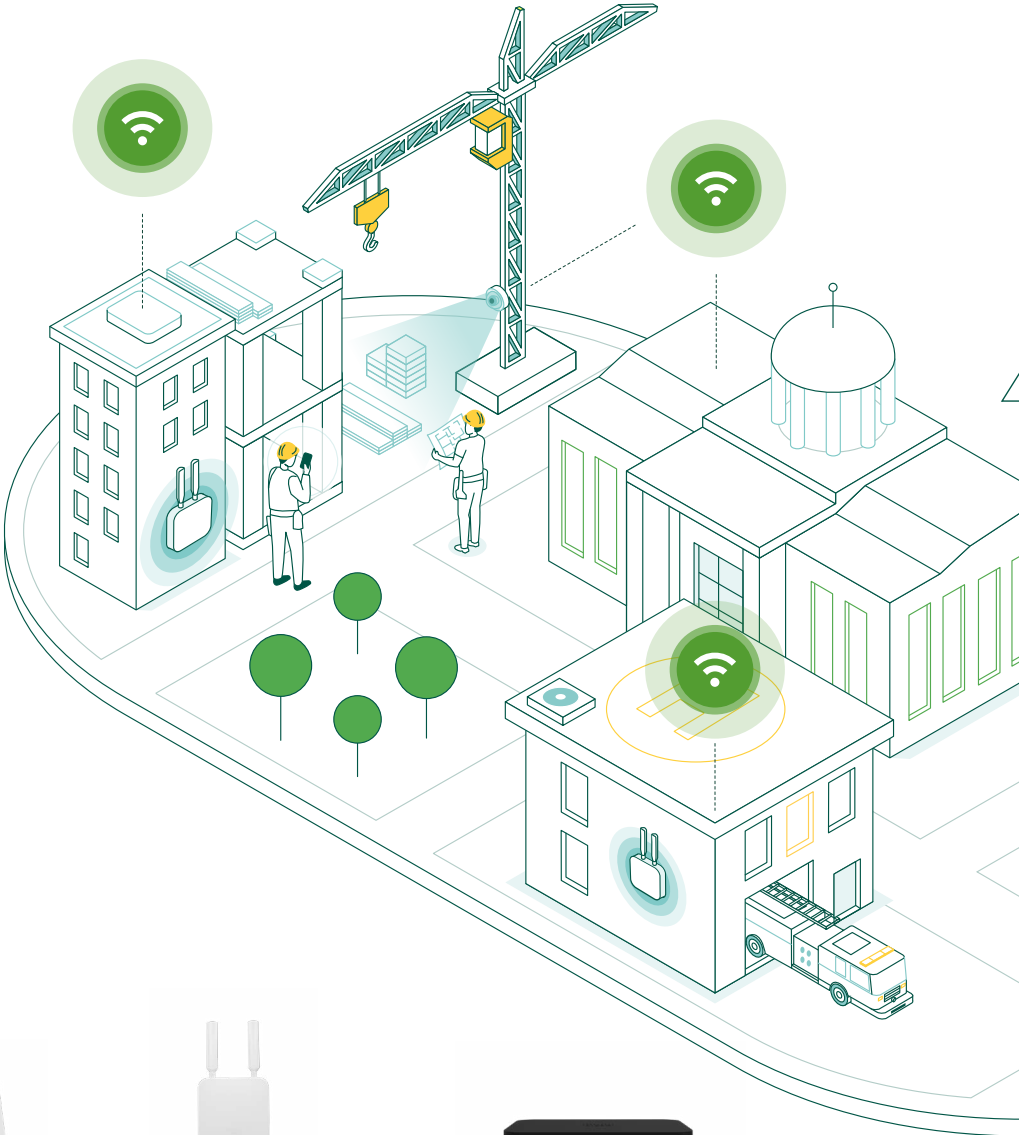
Converging your physical and digital security teams can be your best guard against security threats. By automating systems, merging stakeholder teams, and securing endpoints with united IT and IoT—such as smart cameras and sensors—you can build a proactive, effective approach to security.

# Meraki: A trusted partner for innovative governments

# Secure, reliable connectivity—anywhere

## SECURE UNIFIED ACCESS

- Wireless WAN for employees, devices, and constituents
- Secure connectivity and device management for hybrid/remote workers
- Remote cellular WAN where wired isn't available
- Cellular WAN failover with FirstNet emergency service bandwidth



## FEATURED PRODUCTS



MX SECURITY



MS SWITCH



MR WIRELESS



MG CELLULAR GATEWAY



Z3 TELEWORKER GATEWAY

# Do more with less: Simplify and optimize government IT

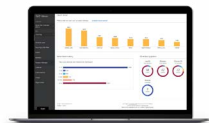
## LEAN OPERATIONS

- Automate provisioning and zero-touch deployment at scale
- Increase productivity with automation and artificial intelligence/machine learning (AI/ML)
- Provide flexibility, customization, and effectiveness with API apps
- Monitor in real time with auto-adapting policies (using AI/ML tools)

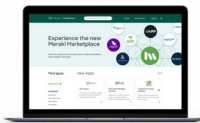
## FEATURED PRODUCTS



MERAKI DASHBOARD



MERAKI SYSTEMS  
MANAGER (SM)



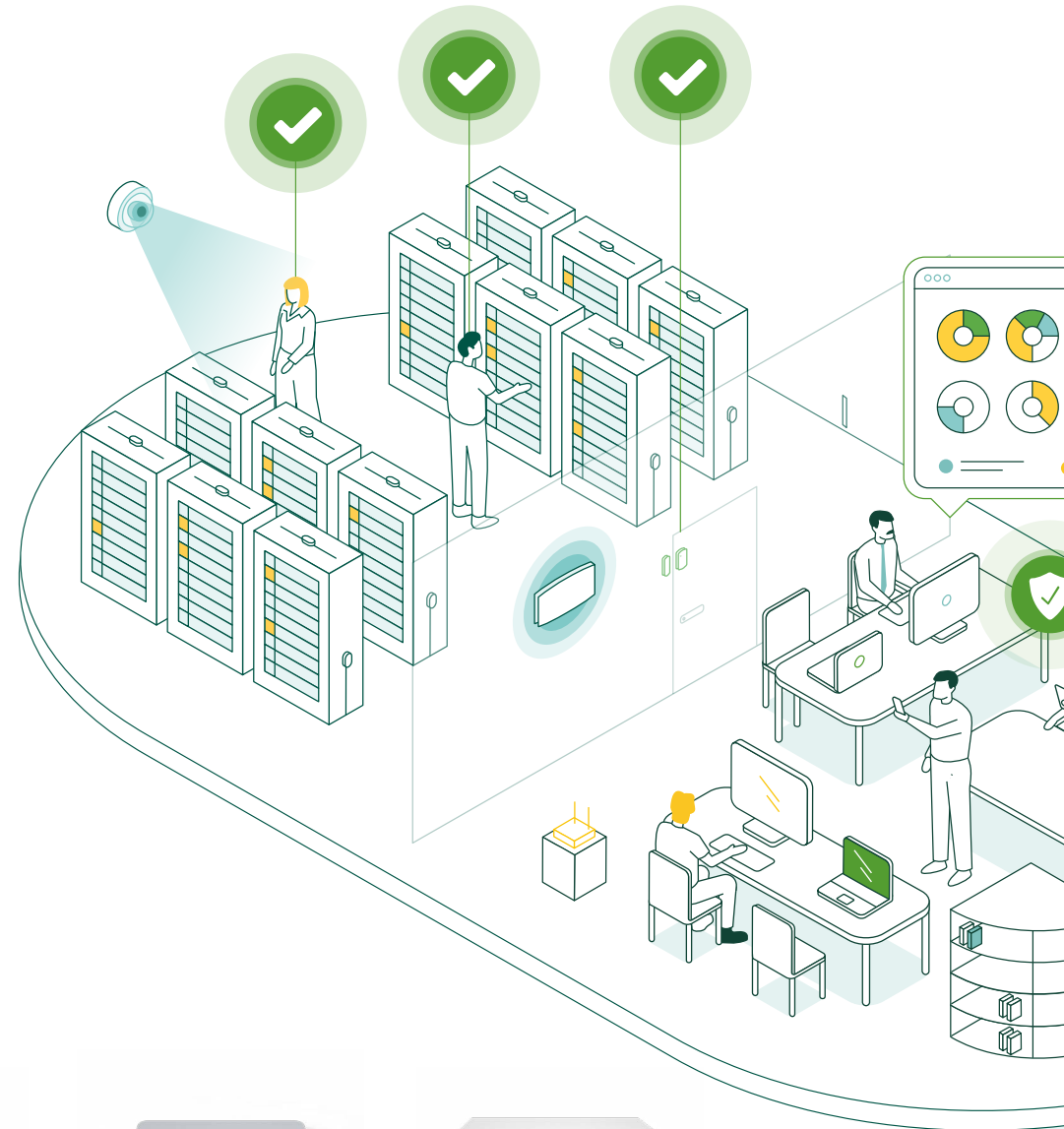
API MARKETPLACE



MX SECURITY



MS SWITCH



# Advancing sustainability goals with IT modernization

## SUSTAINABILITY

- Increase visibility into environmental monitoring, including air quality
- Automatically adjust power and device parameters (e.g. lights/HVAC/PoE) to save on energy costs
- Reduce the need for technicians on service calls and minimize truck rolls with remote management

## FEATURED PRODUCTS



MT SENSOR



MV SMART CAMERA



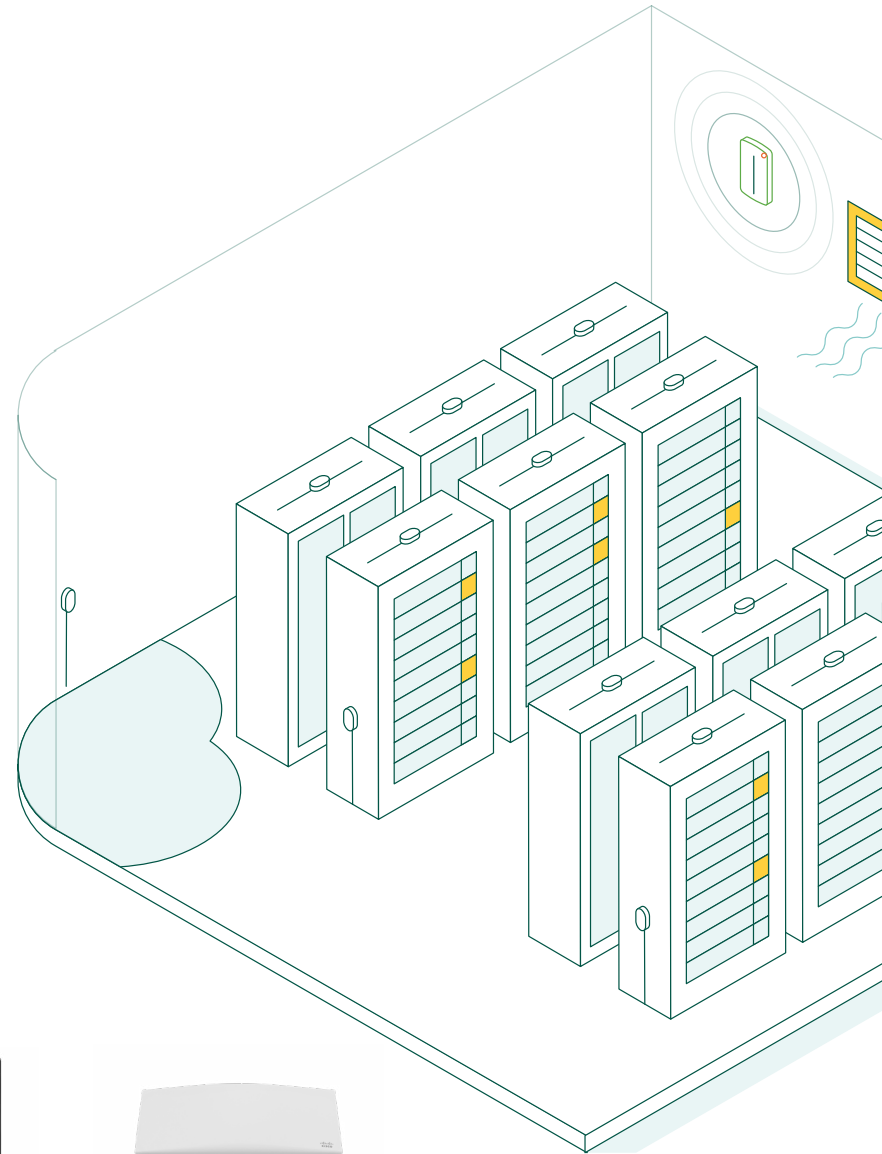
MS SWITCH



MERAKI DASHBOARD



MR WIRELESS

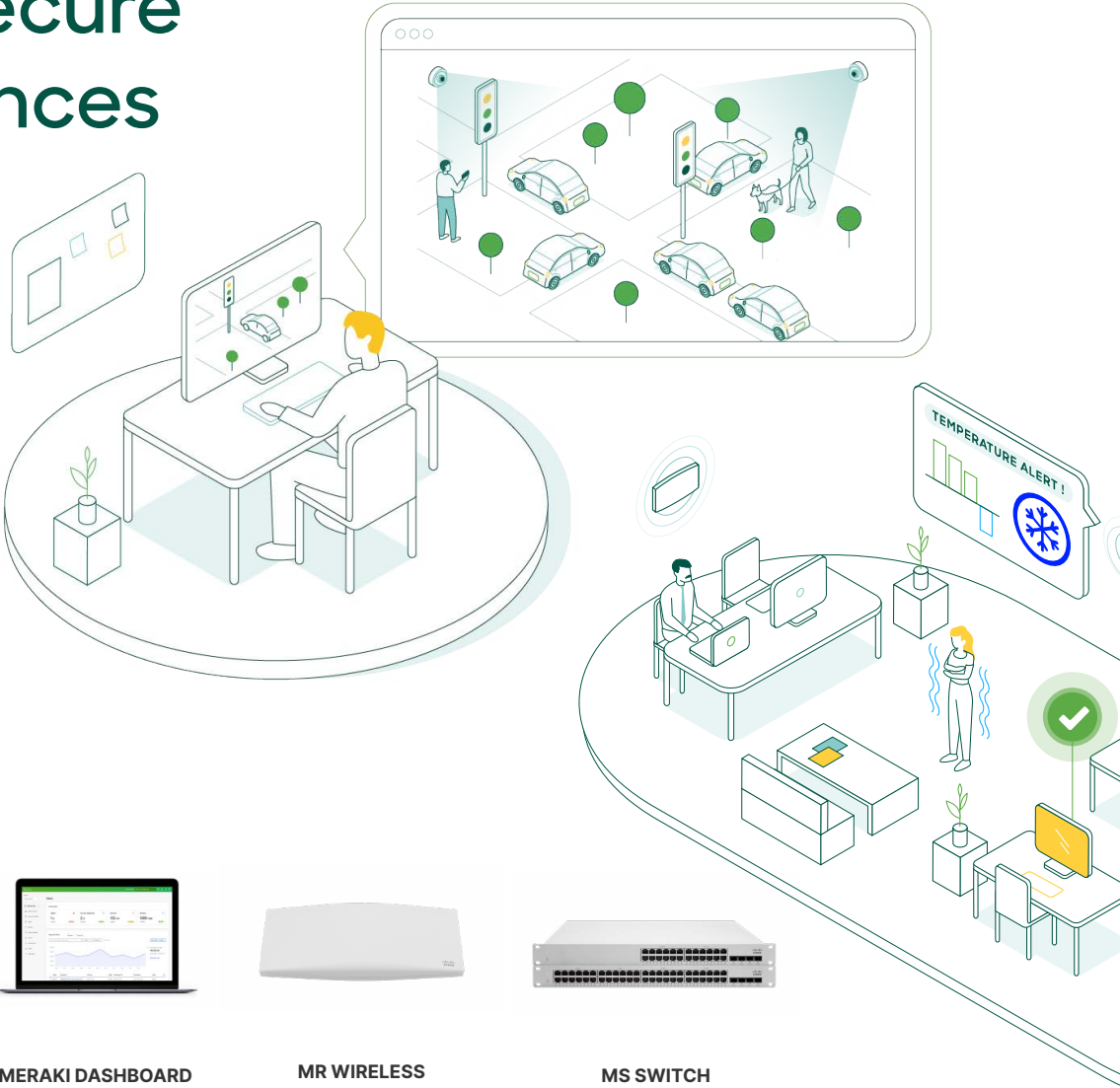




# Provide intelligent, secure government experiences

## PHYSICAL INTELLIGENCE AND SECURITY

- Utilize footfall and transportation monitoring and analysis in city planning
- Maximize space usage with building spatial planning and management (e.g. identifying open meeting rooms)
- Secure areas and provide situational awareness to protect government buildings, employees, and constituents
- Detect and respond to environmental hazards



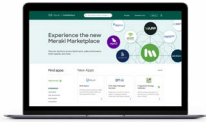
## FEATURED PRODUCTS



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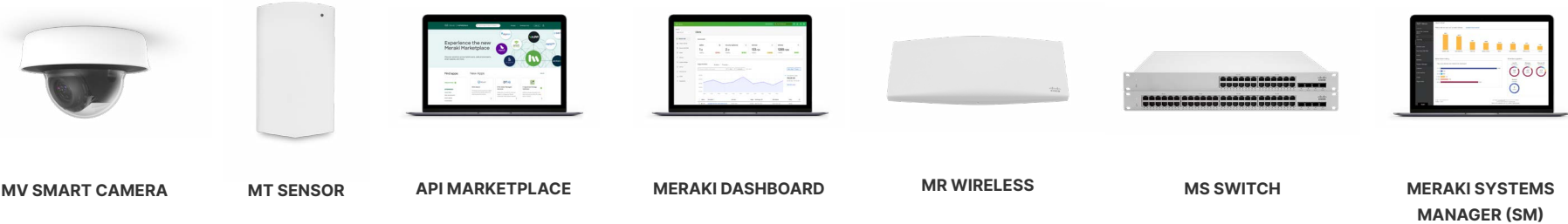
# Ensuring election peace of mind

## SECURE POLLING LOCATIONS

- Provide reliable, secure, high-speed Wi-Fi for voters, election workers, voter verification, and security devices
- Enhance physical security and optimize wait times
- Monitor open/close and prevent tampering with drop boxes
- Centrally manage devices and distributed operations



## FEATURED PRODUCTS



MV SMART CAMERA

MT SENSOR

API MARKETPLACE

MERAKI DASHBOARD

MR WIRELESS

MS SWITCH

MERAKI SYSTEMS  
MANAGER (SM)

# Cloud-managed Meraki portfolio:



### ACCESS POINTS (APs)

Supports high-density deployments with reliable connectivity, faster connections, and seamless roaming.



### SECURITY AND SD-WAN

Feature-rich network security stops malicious files and ensures bank data privacy.



### SWITCHES

Centrally manage layer 3 Ethernet switches designed for performance and reliability.



### ENDPOINT MANAGEMENT

Control iOS, Android, Mac, and Windows devices.



### MERAKI INSIGHT

Works with Meraki MX to collect network/web traffic and visually identify and isolate web application problems.



### SMART CAMERAS AND SENSORS

Scalable, easy-to-use physical security deployments with built-in storage and intelligence.

### EXTEND IMPLEMENTATIONS WITH OUR ECOSYSTEM PARTNERS



# Innovate and secure your locality with best-in-class Meraki cloud-managed IT.



## TRANSFORMING INTO A SMART CITY

*"With Meraki, managing the wireless network is so much easier. It has saved us time, allowing us to work on other things. As a city, we have some smart city initiatives, and getting time to work on that is crucial."*

### STEPHEN DAWE

Chief Technology Officer,  
City of Opelika



## ENSURING SECURITY AND CONNECTIVITY

*"The MT sensors are invaluable to us because the historic collections they protect are irreplaceable. If one piece is damaged, it could be the only piece that's in the world."*

### JASON STOW

Systems Administrator,  
Marmot Library Network



## REVOLUTIONIZING CITY OPERATIONS

*"We have a single dashboard now. We can see where any particular bus is. We can see when someone is lost in a parking lot. And we can see when any part of the system is down and react quickly and precisely."*

### CARLO BRACCHI

Senior System Network Administrator,  
Brescia Mobilità



## Modernized government IT.

Elevated experiences. Deliver a secure, connected community to your employees and constituents.

[CONTACT US TO BOOK A DEMO →](#)