CISCO Meraki

Supporting a Hybrid Workforce

Future-proofing your workplace while navigating challenges and opportunities

We are in the midst of workplace and workforce disruption. As organizations have adopted hybrid work practices, technology has become critical to transforming business models and shifting the way work gets done.

The future of work is hybrid, but a recent IDG survey shows IT teams are facing challenges—as well as unique opportunities—leaning into this new reality.

Navigating a changing workforce

78% of organizations
perceive the C-suite as placing a high priority on enabling a hybrid workforce

- More than **77% of IT leaders** have observed an increase in **employee churn** over the past 12 months versus 2 years ago

- **72%** indicate that it is highly challenging to empower workers to make **process/workflow changes** on their own with current technology
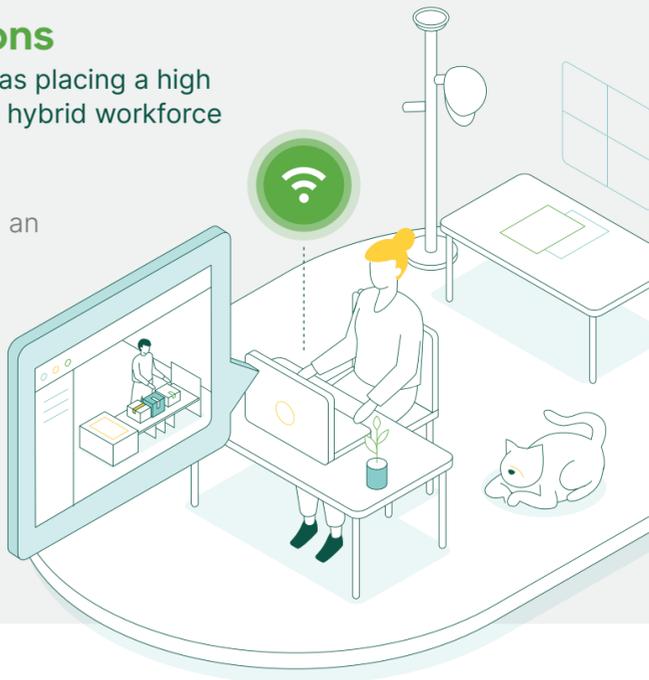
Managing business and IT disruptions

Top focus areas for supporting hybrid workers include:

52% enabling collaboration

46% improving productivity

40% closing security gaps

- **48%** report **cybersecurity threats** as a primary obstacle to improving workforce experiences

- From a technology standpoint, enterprises are prioritizing **application modernization**, **security improvement**, and **upgrades to collaboration tools** to support hybrid workers
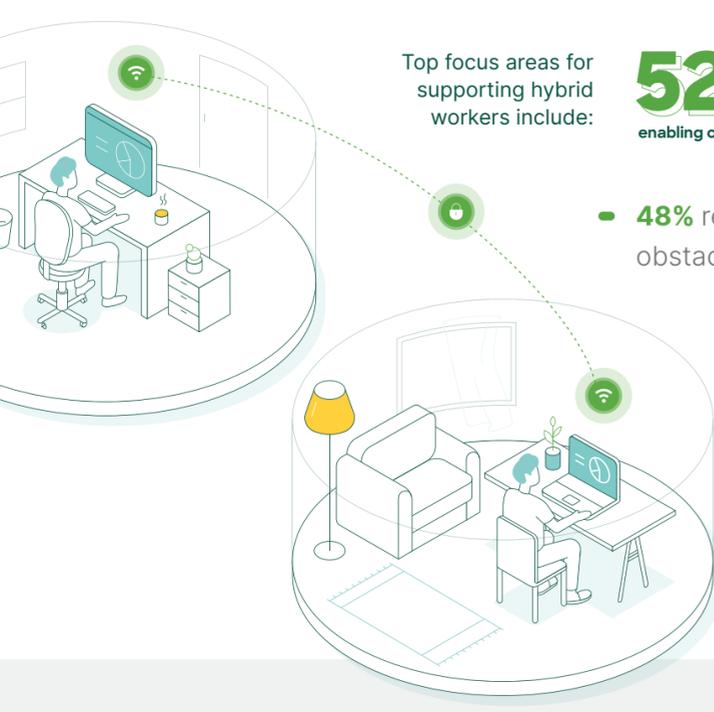
Ensuring seamless work experiences for employees

95% consider it highly important
to have real-time intelligence to support workforce experiences

- **57%** indicate that it is highly challenging to provide **consistent, seamless, location-agnostic support** for employees

- Respondents report it's most challenging to enable **parity for remote employees** with respect to technology access, network security, IT support, and access to colleagues
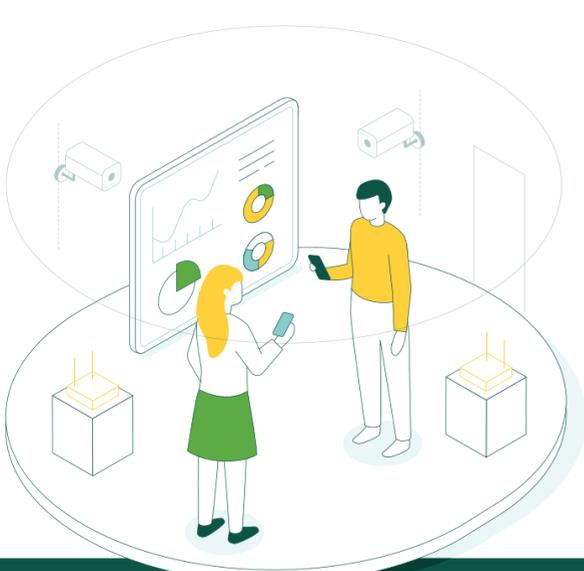
With IT leaders becoming strategic partners in driving business outcomes and facilitating better employee experiences, they are on the hunt for solutions for not only the disruptions they face today, but also future disruptions to the business.

The key to a future-proofed, work-from-anywhere office is a cloud-first approach to technology and IT.

Business works best in the cloud— from hybrid work to what comes next.

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