

# The Cisco Meraki EU Cloud



## Overview

Cisco Meraki is committed to data protection, privacy, and security and has designed its cloud architecture specifically in a way that enables customers to securely protect their data. European customers can confidently deploy scalable, secure Meraki networks that comply with applicable data protection regulations across the European Economic Area (EEA).

## The Meraki EU Cloud

The Meraki cloud architecture leverages a globally distributed public cloud architecture that provides built-in reliability, security, and redundancy. Specifically to meet the needs of European customers, Meraki created the EU Cloud, a separate part of the Meraki cloud architecture designed to meet the needs of European customers and regulations. Hosted on data centers located exclusively in the EEA, the Meraki EU Cloud provides reliability and business redundancy offered by a distributed architecture while ensuring that no personal data leaves the EEA.

Additionally, the EU Cloud's out-of-band architecture ensures only management information, and not network traffic, passes through EU Cloud datacenters. The EU Cloud architecture enables customers to satisfy their legal obligations and simultaneously realize all the advantages cloud management offers, including centralized visibility and control, unified management of wireless and wired networks, and reduced operational expense.

## Reliable, Secure, Certified

The Meraki EU Cloud is built on a PCI DSS Level 1 certified system architecture and operates with a 99.99% Service Level Agreement. Additionally, Meraki EU Cloud data centers are certified with one or more of the following:

- ISO 9001:2008
- ISO 27001:2008
- PCI DSS

Meraki and the EU Cloud are compliant with the following applicable European data protection regulatory frameworks and local laws:

- EU Directive 95/46/EC
- German Federal Data Protection Act
- Article 29 Working Party Opinion of July 1, 2012

## Security Made Simple

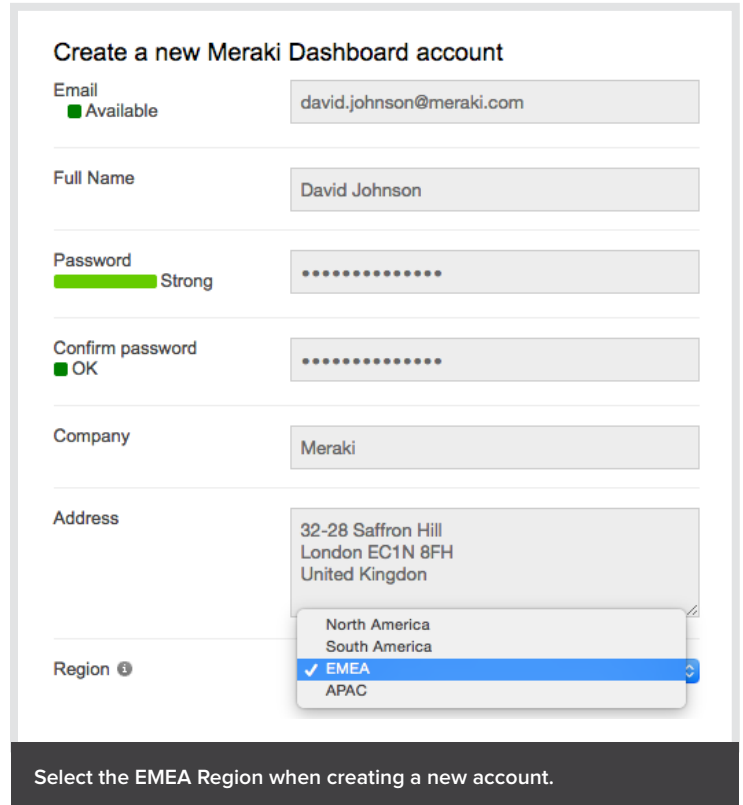
Creating a secure deployment hosted in the EU Cloud is as simple as selecting the EMEA Region when creating a Meraki account. Meraki ensures that accounts created by selecting the EMEA Region are hosted by the Meraki EU Cloud and that those accounts comply with the above.

## Reference Documentation

Additional documentation and detail about data privacy and security are available, including the following:

- [EU Privacy Compliance FAQ](#)
- [EU Cloud Configuration Guide](#)
- More information about the Meraki architecture, security policies, and procedures is [available online](#)

For more information please send an email to [privacy@meraki.com](mailto:privacy@meraki.com)



The screenshot shows the 'Create a new Meraki Dashboard account' form. It includes fields for Email (david.johnson@meraki.com), Full Name (David Johnson), Password (Strong), Confirm password (OK), Company (Meraki), and Address (32-28 Saffron Hill, London EC1N 8FH, United Kingdom). A dropdown menu for 'Region' is open, showing options: North America, South America, EMEA (selected with a checkmark), and APAC. A dark banner at the bottom of the form area contains the text: 'Select the EMEA Region when creating a new account.'