

E-book



# Hybrid Work Solutions for SMBs

Optimised experiences on-site, off-site, anywhere.





# Hybrid work is here to stay

You want your employees to be able to work anywhere they need or want to be. That's what Cisco Meraki empowers.

Together, let's inspire your team with workspaces designed for collaboration, not frustration, with integrated technologies that promote seamless security, not headaches, and connectivity that prioritises rapid reliability, not speed bumps and spotty service.

Meraki has the tools and experience SMBs rely on to make hybrid work succeed for everyone, whether they're in one location or whether they travel to multiple sites throughout their busy day.



## Work from office

Shared workspaces      Conference room      Employee seating

## Work from home

Kitchen or bedroom      Home office

## Work from anywhere

Café      Hotel room

# Work from office



# Conference room

As your organisation rethinks its layout to promote better collaboration, large and multipurpose spaces may prove central to your goals. From onboarding and weekly status updates to creative brainstorming and strategy sessions, meeting spaces must be comfortable and connected to facilitate learning, planning, and productivity for those in and outside each room’s walls.

Equipping your conference space with **Wi-Fi 6E**, gives you higher speeds and capacity, more reliability, and lower latency. You immediately support more users for bandwidth-hungry applications like video conferencing and streaming, IoT, whole-room gigabit coverage, cellular data offloading, and data transfer.

You can easily set up separate Wi-Fi networks for groups like guests, visiting employees, and vendor partners. Because this standard is backwards-compatible, Wi-Fi 6E access points and routers also support earlier iterations, including Wi-Fi 6 and Wi-Fi 5.

The **Meraki MX security and SD-WAN** appliance supports on-premises unified threat management (UTM) and Cisco Umbrella cloud security. Meraki simplifies the steps your network administrator needs to deploy and manage your architecture and infrastructure, dramatically slicing away complexity, cost, and time.

The MX features—like application-aware traffic control, content filtering, and intrusion

protection—help manage bandwidth and protect against digital threats. For example, you can filter non-business traffic, ban any device that’s a potential security threat, and block unauthorised personal devices from connecting to the network—and you can prioritise video conferencing traffic.

After all, collaboration and communication technologies such as **Cisco Webex** mean remote attendees should never be an afterthought.

Furthermore, you can reduce energy and financial waste and improve ambiance with **MT sensors**. They provide insight into a room’s environmental conditions—temperature, humidity, number of individuals, usage over time—that you can use to see whether these spaces are being maximised, could be better utilised, or repurposed.

The combination of hybrid work and smart spaces may mean your business does not need to relocate. Or it could give a fresh look to your planned new premises.



## Products



Meraki MX security and SD-WAN appliances



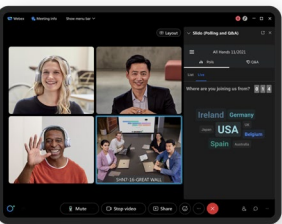
Meraki MS switches



Meraki wireless access points



Meraki MT sensors



Webex for collaboration



# Employee seating

The shift to hybrid work has significantly impacted employee in-office seating. Fewer employees in the office at any given time has encouraged organisations to extend the space between desks, workstations, and cubicles, and adopt hot-desking.

The broader suite of Cisco products—including smart cameras, ecosystem partners for custom apps, and **Webex** tools—makes it easy for employees to find an available desk and headset (from the office or remotely) and connect individual profiles to access tools and smart webcams.

Equip your business to get the whole picture with the **Meraki MV32** fisheye camera. The 360-degree view of workspaces captures how your enterprise uses a space and turns that knowledge into data to inform your decisions.

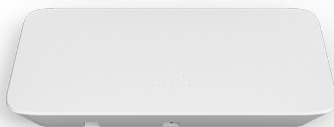
You can further power your business with the Meraki full stack, including MR, MX, and MS technologies. Provide superior connectivity to cloud and internet resources with high-density MR wireless access points. Connect workers wherever they are with **Meraki Auto VPN** and secure employees with UTM functionality built right into the MX. Add security appliances, access points, and MS switches for built-in redundancy and performance.



## Products



Meraki MV cameras



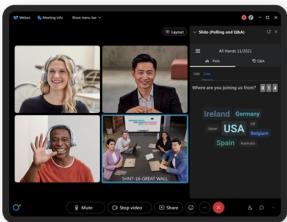
Meraki MR wireless access points



Meraki MX security and SD-WAN appliances



Meraki MS switches



Webex for collaboration



# Shared workspaces

Size truly doesn't matter when your entire team isn't on-site all at once anymore—your team can grow while your office building stays the same if your shared workspaces are secure, comfortable, and well-managed.

Although communal seating areas and conference rooms make shared workspaces an attractive option, unsecured connections, incorrect availability information, and spotty network coverage are frustrating.

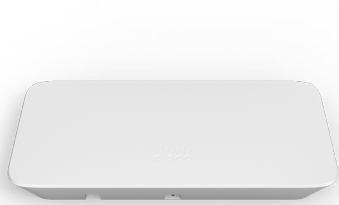
You can avoid those headaches and ensure an optimal experience—securely and rapidly. In three clicks you can build resilient **Meraki SD-WAN** connectivity and provide security powered by global threat intelligence leader **Cisco Talos**, bringing you cloud security, content filtering, malware protection, and much more.

**Meraki MS switches** tie your network together, connecting multiple devices to your secured network. In turn, your IT admins can quickly identify users by device and fine-tune network resources so everyone gets optimum performance.

You can proactively ensure an optimal experience by using **MV cameras** and **MT sensors** for a holistic understanding of how people leverage your spaces, monitoring traffic flows to make sure that furniture, rooms, and services are located in the optimal places. In conjunction with API-based applications, MT sensors provide insight into occupancy, noise levels, sirens, temperature, and more to help maintain a comfortable and secure environment. Other [Meraki Marketplace](#) solutions let employees book an office desk or conference room before they leave their home or hotel.



## Products



Meraki MR wireless access points



Meraki MT sensors



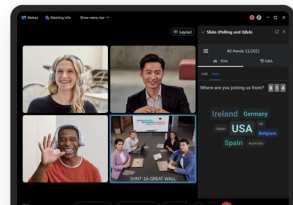
Meraki MV cameras



Meraki MS switches



Meraki MX security and SD-WAN appliances



Webex for collaboration



# Work from home



# Kitchen or bedroom

For some, working from home doesn't mean a dedicated area complete with desk, ergonomic chair, and a securely closed door. It can mean a kitchen table, a shared countertop, or part of a bedroom. Whether deep in the country, out in the suburbs, or in the heart of the city, you can make it easier for at-home workers to get work done.

**Meraki Systems Manager** sets the foundation for your all-in-one mobile device management (MDM) solution. It provides an effective zero-trust security model, verifying every connection, serving as a bridge to connect network and cloud security, and providing 360-degree security for your devices (both company-supplied and bring-your-own), networks and application.

Paired with the **Cisco Webex desk camera** and a **Cisco headset**, your workspace takes up less room in shared spaces like the kitchen or a bedroom, and when you need to change locations, it's easy to pick up and move.



## Products



Meraki security and SD-WAN appliances (at headquarters)



Meraki Systems Manager mobile device management



Webex and Cisco headset for collaboration



# Dedicated home office

When working from home, team members—especially senior staff—should enjoy the same level of security, speed, and reliability they get at the central office. But can your IT team deliver these capabilities without ever setting foot in the president’s or head of sales’ home?

Yes, they can.

With automated operation and simple configuration, **Meraki Auto VPN** provides seamless connectivity and security for any worker, including senior executives who frequently create and share proprietary information. Auto VPN acts as a broker between access points in an organisation, creating VPN routes, authenticating devices, and producing encryption protocols and key material automatically and securely for all employees within your organisation.

Putting an MX on-site gives your most high-powered execs—or those privy to the company’s greatest levels of IP—the highest level of security when accessing your organisation’s most confidential and sensitive data. By providing them with an SD-WAN, they have the same security as a corporate office with all the conveniences of home.

Add a **Meraki MS** switch and your executive team can connect core home-office technologies like computers, wireless access points, and IP phones. With a Meraki MR28 indoor access point, all employees have better throughput and reduced power consumption, so they’ll get the most out of Wi-Fi 6.

For human-powered connections, upgrade each executive’s home office with a **Webex camera** and a **Bang & Olufsen Cisco 980 headset**. The clarity of picture and sound ensure that you’re listening and responding with the same care as if you were sitting next to your colleagues. By activating end-to-end meeting encryption, you’ve provided an extra level of security for their often sensitive discussions.



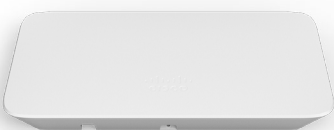
## Products



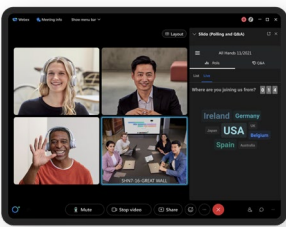
Meraki MX security and SD-WAN appliances



Meraki MS switches



Meraki MR wireless access points



Webex for collaboration and security



# Work from anywhere



# Café

Some employees must travel for work and others may want a change of scenery. If distractions were a thing at home, imagine how unpredictable they can be in public spaces.

As an IT leader, you can support mobile employees by reducing payload as well as workload. It’s important to consider how much equipment employees might need, no matter where their work may lead them.

Travelling workers can securely access company resources in hybrid cloud environments with native IPsec or Cisco AnyConnect remote client VPNs—all without lugging around dedicated hardware. Using **Meraki Systems Manager**, you can securely onboard employee devices and quickly push out VPN configurations, application updates, and other configuration payloads at scale, from anywhere.

Workers can also enjoy an incredible audio experience no matter where they’re working. The **Bang & Olufsen Cisco 980 headset** eliminates background commotion with advanced noise cancellation. By removing ambient noise in Webex, meeting participants won’t hear that loud coffee machine percolating in the distance.



## Products



Meraki Systems Manager  
mobile device management



Webex and Cisco headset  
for noise cancellation and  
background audio removal



Meraki MX security  
and SD-WAN appliances  
(at headquarters)



# Hotel room

It can be tough to find a quiet spot to focus while on the road. Many seek refuge in a hotel room for the comforts of home and a high-quality experience while away. To be as productive in a hotel-based office as a home-based workplace, you want to reduce employees’ physical equipment while optimising access to cloud and internal network resources.

For your road warriors, Meraki client VPN enables staff to connect securely to Meraki MX series devices. Employees authenticate from a hotel room (or any room) and instantly gain secure access to an enterprise office experience without requiring user configuration or log in.

Want to enable employees to connect without dedicated hardware using an MDM solution? With **Meraki Systems Manager**, teams can simplify and automate device security and push out native IPsec configurations to workers all over the world. Alternatively, teams can take advantage of AnyConnect for a unified and frictionless VPN deployment. Regardless of your path forward, Cisco offers a solution to connect all your workers—anywhere your business may take them.

Working remotely has often required two mobile devices—one for personal use and one for work. With **Webex Go**, you can equip employees to use their personal phones to make and receive calls with their business phone numbers, eliminating the need (and cost) of owning, operating, and managing multiple devices.



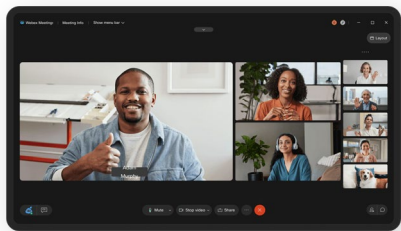
## Products



Meraki MX security and SD-WAN appliances (at headquarters)



Meraki Systems Manager, mobile device management



Webex Go for collaboration



# Now is the time to reimagine your workspace.

We can help.

Cisco Meraki. We power the hybrid workforce.

[CONTACT OUR SALES TEAM](#)

